

SGIC Home Insurance Premium, Excess, Discounts & Benefits Guide

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This SGIC Home Insurance Premium, Excess, Discounts & Benefits Guide should be read with the SGIC Home Insurance Product Disclosure Statement and Policy Booklet (PDS) Edition 1 dated 1 June 2009.

It applies to policies issued in South Australia with a commencement or renewal date on or after 16 August 2010.

This guide provides further information about the cost of your insurance and excesses you may need to pay if you make a claim.

How we work out your premium

Your insurance premium is based on the likelihood of a claim being made on your policy in the future. There are a number of factors we take into account when determining your premium.

We calculate your premium by combining the:

- ▶ pricing factors
- ▶ discounts
- ▶ policy options
- ▶ cost of choosing to pay by the month, and
- ▶ government charges.

Pricing Factors

The premium you pay for your insurance reflects the likelihood of you making a claim together with the potential value of any claim. So, if you have a lower chance of making a claim then you will generally pay a lower premium compared to someone who has a higher chance of making a claim.

Our experience shows there are a number of factors that are a good indicator of the possibility of a claim being made. We call these pricing factors.

For Home Insurance policies the following table describes the pricing factors we may take into account to determine your premium for Buildings Insurance or Contents Insurance.

Pricing Factors	Buildings	Contents
The location of your home	✓	✓
The amount your home or contents are insured for	✓	✓
The age of the insureds	✓	✓
Who occupies your home – for example, owner or renter	✓	✓
The basic excess amount you choose	✓	✓
The way you use your home - for example, residential or business use	✓	✓
The construction material of your home and roof	✓	✗
The year your home was built (see step 3 of 'How we calculate your premium')	✓	✗
The type of alarm fitted to your home	✗	✓

Discounts

The following discounts are available depending on the type of insurance you have chosen:

- ▶ No Claim Bonus
- ▶ Linked Policy Discount
- ▶ Multi-Policy Discount
- ▶ Years of Insurance Discount

We calculate the discounts that apply to your policy before we tell you what your premium will be. Please see the 'Discounts' section on page 3 of this guide for further details.

Policy options

If you have Buildings Insurance you may add the following policy options to your policy by paying any additional premium that applies:

- ▶ Burn out of electric motors – fusion
- ▶ Accidental Damage
- ▶ Flood

If you have Contents Insurance you may add the following policy options to your policy by paying any additional premium that applies:

- ▶ Burn out of electric motors – fusion
- ▶ Accidental Damage
- ▶ Flood
- ▶ Specified Items
- ▶ Specified Portable Valuables
- ▶ Unspecified Portable Valuables

Cost of choosing to pay by the month

If you choose to pay your premium by monthly instalments you pay more than if you pay annually.

The extra premium you pay will be shown on your current Certificate of Insurance.

Government charges

Home Insurance policies are subject to stamp duty imposed by state and territory governments in addition to GST.

Government Charges	Home Insurance
GST	10%
Stamp Duty	11%

How we calculate your premium

Step 1

First, we will combine the pricing factors and the cost of any options you have chosen (except Flood and Burn out of electric motors – fusion).

Step 2

Once this amount is calculated we work out any Linked Policy Discount, Multi-Policy Discount or Years of Insurance Discount that you may be eligible for and apply those to the amount from Step 1.

Step 3

If your home is new, we work out any premium reduction that you may be eligible for and apply it to the buildings premium amount from Step 2.

Step 4

We then work out any No Claim Bonus you may be eligible for and apply this to the amount from Step 3.

Step 5

If you have both Buildings and Contents Insurance under the one policy, we add your buildings premium and contents premium together.

Step 6

Then, we add the cost of Flood and Burn out of electric motors – fusion if you have chosen these options and the cost of choosing to pay by the month.

Step 7

To the amount in Step 6, we add applicable government charges to work out the premium you need to pay.

Excess

An excess is an amount you pay when you lodge a claim. The amount and types of excess payable are shown on your current Certificate of Insurance. You may have to pay more than one type of excess depending on your circumstances.

There are five types of excess

- ▶ basic
- ▶ earthquake
- ▶ accidental damage
- ▶ flood
- ▶ special

Basic excess

If you make any type of claim you must pay any basic excess that applies. You do not have to pay an excess if you make:

- ▶ a liability claim, or
- ▶ a claim for food spoilage (see Section 3 of your SGIC Home Insurance PDS).

If you choose a higher basic excess on your policy, you can decrease your premium.

Your basic excess amount will be shown on your current Certificate of Insurance.

What are the choices of basic excess for Home Insurance?

You can choose one of the following amounts as your basic excess:

Oldest insured under 50	Oldest insured 50 or over
\$100	\$0
\$200	\$200
\$300	\$300
\$500	\$500
\$750	\$750
\$1000	\$1000

Earthquake excess

If under Buildings Insurance you make a claim for loss or damage as a result of the listed event of earthquake, you must pay the earthquake excess of \$500, or the basic excess, whichever is higher.

Accidental Damage excess

If you have chosen the Accidental Damage option and make an accidental damage claim, you must pay a \$300 accidental damage excess instead of your basic excess.

Flood Excess

If you have chosen the Flood option and make a flood claim, you must pay the flood excess or the basic excess, whichever is higher. The Flood excess applicable to your policy will be shown on your current Certificate of Insurance.

Special excess

We may apply a special excess for one of the listed events. A special excess is payable in addition to your basic excess. Any special excess applicable to your policy will be shown on your current Certificate of Insurance.

Discounts

We offer the following discounts that you may be entitled to:

- ▶ No Claim Bonus
- ▶ Linked Policy Discount
- ▶ Multi-Policy Discount
- ▶ Years of Insurance Discount

The way in which the discounts are applied to your premium is set out in the 'How we work out your premium' section on page 1 of this guide.

The discounts you have will be shown on your current Certificate of Insurance.

No Claim Bonus

We give you a No Claim Bonus to reward you for having a good claims record. We calculate your No Claim Bonus based on your insurance and claims history.

The No Claim Bonus levels are:

15%
10%
5%
0%

How does No Claim Bonus work?

Each year at renewal, your Policy automatically moves up to the next level of No Claim Bonus if you do not make a claim in that period of insurance.

If you make two or more claims in a period of insurance, your No Claim Bonus will be set to 0%. Liability claims do not affect your No Claim Bonus.

The way in which your policy's No Claim Bonus is applied to your premium is set out in the 'How we work out your premium' section of this guide on page 1.

Linked Policy Discount

If you have Buildings Insurance and Contents Insurance under the one policy we give you a Linked Policy Discount of 8%.

Multi-Policy Discount

A Multi-Policy Discount rewards you for holding multiple SGIC Insurance policies.

See if you qualify for a Multi-Policy Discount#:

Multi-Policy Discount	How to qualify
Save 10%	Hold the following: Motor Insurance + Home or Landlord Insurance
	On your Home Insurance and your Landlord, Motor, Boat and Caravan or Trailer Insurance.

SGIC Commercial policies (such as Business Insurance and Farm Insurance) and Veteran, Vintage and Classic Vehicle Policies do not entitle you to a Multi-Policy Discount

To receive the Multi-Policy Discount, the qualifying products must:

- ▶ be current; and
- ▶ have at least one common insured named on each policy.

On existing policies the discount applies from the date of the next renewal after you qualify.

The way in which your Multi-Policy Discount is applied to your premium is set out in the 'How we work out your premium' section of this guide on page 1 .



Years of Insurance Discount

Years of Insurance Discount rewards your loyalty. It is based on the number of years you have continuously held your policy with us.

Years of Insurance Discount	How to qualify
Save 3% On your Home Insurance.	Hold your Home Insurance policy with us for: 3 to 4 years.
Save 5% On your Home Insurance.	Hold your Home Insurance policy with us for: 5 to 9 years.
Save 10% On your Home Insurance.	Hold your Home Insurance policy with us for: 10+ years.

The way in which your Years of Insurance Discount is applied to your premium is set out in the 'How we work out your premium' section on page 1 of this guide.

Helpline benefits 132 900

When you have a Home Insurance policy, we provide you with the following benefits.

Helping you anytime, any day

Our Helpline telephone service provides you with help and advice 24 hours a day, seven days a week.

Help at home

We can help you over the phone with maintenance or repairs by getting a tradesperson to give you an estimate of the likely repair costs.

Help away from home

If you or your family are in Australia but away from your home, we can provide the following services over the phone:

- ▶ help you with travel directions or to change your travel arrangements
- ▶ when appropriate, get a trained nurse to help you find local medical facilities or communicate with relatives on behalf of the ill or injured person.

Trauma counselling

If something happens to you or your family in Australia and we agree you need trauma counselling, we will arrange and pay up to \$1,000 for the trauma counselling.

Home@50 benefits

If you're 50 years or older we offer benefits in addition to other features of your Home Insurance policy.

Benefits

- ▶ Reduced premiums at 50 – even if you're working full time
- ▶ A Nil basic excess option, so if you make a claim you won't have to pay a basic excess (you can still choose a higher excess to lower your premium)
- ▶ 15% discount on SGIC Travel Insurance[†]
- ▶ 15% discount on selected St John Ambulance Australia training courses and First Aid kits. To be eligible for the St John discounts, just quote your SGIC Home Insurance policy number when you call St John on (08) 8306 6900 (if outside the Adelaide metropolitan area, call 1800 182 131).
- ▶ Access to confidential legal advice through Helpline on 132 900, for one hour per period of insurance. Subjects covered include:
 - Tenancy/landlord
 - Buying and selling a property
 - Aged care
 - Neighbours and noise
 - Wills, Estates and Probate
 - Contracts advice
 - Powers of Attorney
 - Medical complaints
 - Credit and finance

We will pay the law firm for one matter up to one hour per period of insurance. Any charge for additional work is by agreement between you and the law firm. This service is unable to provide advice on any insurance related matter that may involve us or one of our related companies.

We may change the benefits or introduce more benefits from time to time.

If you qualify for Home@50 benefits it will be shown on your current Certificate of Insurance.

[†] SGIC Travel Insurance is issued by CGU Insurance Limited ABN 27 004 478 371. In deciding whether to buy or hold the product, you should consider the Product Disclosure Statement available on our website.

If there is anything you don't understand about this SGIC Home Insurance Premium, Excess, Discounts & Benefits Guide, please call us on 133 233 or visit your nearest branch.